

# AMR Project Management

Methods that leverage benefits

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## Project Management Control Plan

*How we capture the data*

The project management control plan will provide the basis for the complete implementation of the AMR system for the Kansas City Water Services Department. Incorporated within the control plan will be all other plans requested within the proposal, such as communication plan, Human resource plan, customer service strategy, etc.

In our approach, we constantly perform, test, verify and modify processes as needed in order to fully commission a new system and ensure performance. All critical tasks are provided and the appropriate resources and timeframes are documented. The client not only is critical in building the plan and its key assumptions for success, but client managers must ensure that staff members adhere to all agreed upon time frames and

## Blending Client Resources

*What we do with the data*

The increase in benefits is significant as compared to the standard “hardware only” transitional planning undertaken by many organizations. While implementation costs associated with this approach may be higher, it is the only proven way to fully leverage the benefits of the new AMR system and take advantage of the data provided by the technology.

The UtiliWorks project manager assigned to the implementation stays with the project from start to finish. Supported by the client represented assigned to the project, the UtiliWorks Project Manager “owns” the project and is responsible for the plan creation, execution\* and successful results. This methodical approach has been created to ensure that all issues are addressed and appropriately scheduled to bring the full benefit package to the bottom line.

Various resources and disciplines are used to accomplish the many required tasks. The client’s internal resources are used extensively for many tasks in order to reduce costs, to promote ownership of the process and to achieve recognition for the final result. External resources are used to accomplish tasks where appropriate, either from UtiliWorks staff members or UtiliWorks subcontracted resources where applicable. It is the

## About the Company

*Utiliworks Consulting, LLC*



UtiliWorks is a professional services company focused on the successful development and deployment of AMR technologies into the marketplace. Our goal is to provide simple, accurate and reliable delivery of metered data to help utilities better manage their business.